

experience

the **NEW** QuadraMed —
the **Best Value** in Healthcare IT



With all of the changes in the healthcare industry, from the transition to ICD-10 to meeting Meaningful Use Stage 2 requirements and preparing for accurate exchange of patient information, QuadraMed provides all of the solutions you need to tackle even the most difficult challenges.

Experience the New QuadraMed. In addition to our proven solutions that help improve the quality, safety and efficiency of care, we offer new products and services that are designed to **improve the patient experience throughout the continuum of care**. As your trusted partner, we are dedicated to your success and look forward to sharing the new QuadraMed experience.

Experience our commitment. Experience our passion to help improve the way your organization manages clinical, HIM, patient access and revenue cycle processes. Experience the embedded best practices and enthusiasm for quality care that we put into everything we do.

HIMSS¹²
ANNUAL CONFERENCE & EXHIBITION

Stop by Booth #2759 to
Experience the New QuadraMed —
The Best Value in Healthcare IT

 **QuadraMed**
Quality Care. Financial Health.

▶ **LEARN MORE** about QuadraMed's
award-winning healthcare software and services

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ABOUT
What's New at
QuadraMed

What's new



at QuadraMed

Improving the Patient Experience throughout the Continuum of Care

Introducing Our NEW Patient Access Management Solutions. QuadraMed's MediKiosk™ is a comprehensive patient access solution that integrates with existing information systems and physician practice management systems to make the check in and out processes more convenient for patients and to reduce costs and errors.

Streamline Simple Tasks. QuadraMed MediKiosk allows patients to confirm and schedule appointments. The co-pay collection feature enables patients to use a credit card to pay their co-payments at the kiosk.

Minimize Patient Wait Times. QuadraMed MediKiosk minimizes wait times and congestion at the front desk, reducing the need for paper clipboards. In addition, the kiosk lessens the risk of patient misidentification and clerical errors at data entry. Patient check-in streamlines the process of checking patients in for:

- Hospital stays,
- Lab visits, and
- Physician office appointments.

QuadraMed Patient Portal allows your patients to set up a web account where they can pre-register for appointments, check-in, pay bills, update personal health profiles and more. Compatible with today's leading healthcare IT systems, our Patient

Portal helps boost patient satisfaction, increase efficiencies and reduce administrative costs, while improving the coordination of care throughout the enterprise.

QuadraMed Patient Portal helps patients:

- Request appointments online by indicating availability and appointment type
- View, manage, and update health history online
- View and manage account balances
- Pay bills online
- Update personal profiles
- Enter pre-visit information online prior to coming to the hospital or clinic

The QuadraMed Enterprise Server streamlines healthcare information technology processes by:

- Enabling healthcare organizations to create patient forms on-site via kiosks or via the web.
- Allowing health systems to seamlessly manage data and eliminate duplicate data entry.
- Providing electronic check-in lists that track wait times and other patient flow metrics.
- Simplifying the management of patient profiles, patient preferences and individual permissions, while meeting HIPAA requirements.
- Providing secure integration with other hospital information systems and practice management software.

In addition to reducing wait times and allowing providers to receive payment at the point of service, these new access solutions also provide mobile bill-payment capabilities. Set up a demo! **Stop by Booth #2759 to experience the ease of patient registration with QuadraMed's new patient access management solutions.**

Combined with **Our #1 in KLAS Identity Management Solutions**, QuadraMed provides all the solutions your health system needs to streamline patient access, ensure data accuracy and improve the coordination of care throughout the enterprise.

LEARN MORE
ABOUT
ICD-10 Readiness
Solutions

QuadraMed.

QuadraMed ICD-10 Countdown Program

QuadraMed's Leading ICD-10 Countdown Program includes the following Software, Education and Services:

ICD-10 Readiness Assessment

- Most comprehensive ICD-10 Readiness solution available today for community hospitals (less than 250 beds)
- Readiness Assessment/ICD-10 Roadmap includes:
 - » ICD-10 Online Readiness Questionnaire
 - » ICD-10 Education Webinars for Key Stakeholders
 - » Steering Committee Charter
 - » MS-DRG Data Analytics
 - » Action Plan
 - » Analysis Report

ICD-10 Impact Analysis

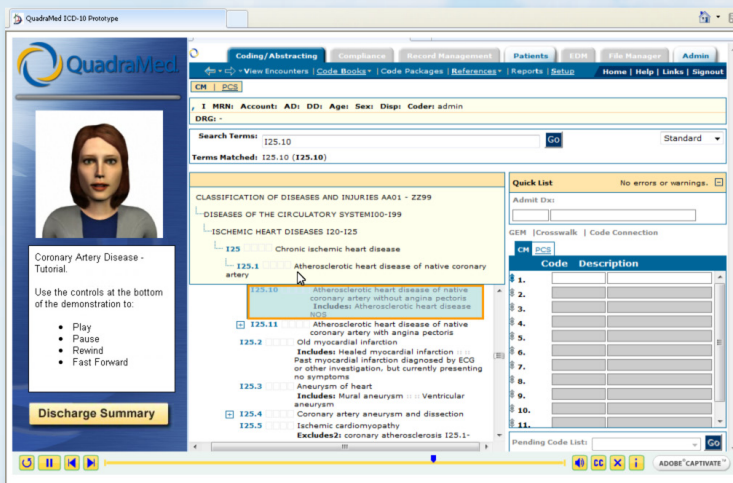
QuadraMed Provides a Comprehensive, Facility-Wide ICD-10 Impact Analysis:

- Identification of ICD-10 Impacts
 - » For Business, Trading Partners, Systems
- Determine ICD-10 Gaps, Approach, and Effort
- Development of ICD-10 Implementation Plan
- ICD-10 Data Analytics on MS-DRGs
- Assessment of Education and Training Needs
- Complete Educational Solution
 - » Includes ICD-10 eLearning curriculum with Quantim Coding Simulator

ICD-10 eLearning Coder Training

QuadraMed & Elsevier/MC Strategies Solution

- eLearning courses combined with Quantim ICD-10 Simulator is a powerful learning solution available today
- Enables coders to practice coding in ICD-10 prior to the transition in a live environment
- Comprehensive and quality ICD-10 content
- Phased educational approach — right at your desktop



“Our coders love using the Coding Simulator — they look forward to the time they use it — we’ve already rolled it out to 21 coders within our organization.”

John Lucabaugh, HIM Director, Summit Health, Chambersburg, PA



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